

## **Address**

355B Rustic Rd. Toronto, ON, M6L 1W6

### **Phone**

647.891.4522 admin@rusticac.com

Original Effective Date: February 10, 2024

# **Rustic AC Refund Policy**

If a player withdraws **after Registering**, and before the start of the season, an Administration Fee of \$50.00 will be withheld from your refund.

In the **FIRST TWO WEEKS OF THE SEASON** a refund will be given as follows:

### U4-U11

- minus \$50.00 Administration Fee
- minus \$10.00 per week remaining

#### U12-U13

- minus \$50.00Administration Fee
- minus \$5.00 per week remaining

### **Competitive Teams**

• No refund will be provided unless a player is dismissed from the team by the coach or they suffer a season ending injury. The refund will be prorated based on the timing of the season.

All refund requests need to be submitted in writing to the office: admin@rusticac.com

**AFTER TWO WEEKS INTO THE SEASON**, a refund will be given **ONLY** for a player who has suffered an injury preventing their return to the season.

\*\*A doctor's note will be required to process all refunds associated with season ending injuries.

\*Please note, all fees paid to SportsEngine when initially registering online will not be refunded.

